

# Do You Know a BAYADA Hero?

## How you can honor a BAYADA clinician

WE LOVE WHAT WE DO

At BAYADA Home Health Care, we believe that our clients and their families deserve the highest quality home health care. We constantly strive to honor those BAYADA health care professionals who embody our mission and core values of *compassion, excellence, and reliability*. The Hero Program is one way we recognize our BAYADA clinicians.

Through stories shared by both clients and office personnel, we learn about the ways that many of our BAYADA clinicians are improving the lives of our clients and their families. With your help, we can recognize the Heroes among us.

### Do you know a Hero who you'd like to nominate?

Complete and submit the form below to your local office.

We would love to hear from you!

### BAYADA 2019 Heroes of the Year

We are so proud to share that **Edward Cole**, LPN; **Betty Martin**, LNA; **Julie Pergolizzi**, RN; and **Dr. John Petrides**, PT were most recently recognized as our Heroes of the Year at a companywide special ceremony as a tribute to their fine work.



LPN **Edward Cole** | Downingtown, PA

*"Ed, he has a lot of respect for what families are shouldering. And it's nice, that's the piece of the puzzle we need more than anything. It's very easy to think that, because you come in and you observe this for 8 or 10 hours a day that you know what it's like, but you don't. And Ed is one of the few people who has said to me, 'I can't imagine what it's like to carry this weight 24-hours a day. I can't imagine what's its like to know that you have to worry about this for the rest of this child's life.'"*

LNA **Betty Martin** | Norwich, VT

*"Betty gave us so much peace and comfort when she was there, and I think without having her there it just would've been really frightening...there's so much dignity and respect for someone who was dying. It's nice to know that there are people like Betty in this world, people that everyone needs. I'm just so glad I can be her friend, knowing she's going to take that gift and share it with so many people."*



RN **Julie Pergolizzi** | Paoli, PA

*"Julie's just got a presence about her and people feel like they can open up to her. She just has this ability to put people's minds at ease, and I think people can sense that. Julie comes in and she's just like, 'Hi, I'm Julie...' and you just feel like, 'Okay, we're good.' All your anxiety goes away when she walks in."*

PT **John Petrides** | Wilmington, DE

*"My daughter was diagnosed with early onset Parkinson's at the age of 28. John called and actually volunteered to help my daughter. At the point before John saw her, we were kind of at our wits' end a little bit because her symptoms were just unmanageable. And John was an absolute Godsend. We couldn't have gotten to this point without John and his support and help with her."*



## Hero Program Nomination Form

I would like to nominate \_\_\_\_\_ as a Hero.

BAYADA clinician name

My Hero is a.....  Nurse  Aide  Therapist  Other \_\_\_\_\_

Please explain

I am a.....  BAYADA employee  BAYADA client  Other

Please contact me for more information.  
OR

Here are some specific examples of how my BAYADA Hero works with *compassion, excellence, and reliability*:

---



---



---

My BAYADA office is: \_\_\_\_\_

City, State (please print)

\_\_\_\_\_  
Your name Date Phone number

\_\_\_\_\_  
Email address